

Environmental, Social & Governance (ESG) Statement 2026

For over 200 years, Dacre, Son & Hartley has been part of the fabric of Yorkshire's towns, villages and rural communities. As a long-established property specialist, we recognise that our responsibilities extend beyond property transactions.

Our ESG commitments reflect how we operate today and how we intend to evolve responsibly in 2026 and beyond.

Environmental Responsibility

Property has a direct impact on the environment. As trusted advisers to buyers, sellers, landlords and developers, we aim to play a constructive role in promoting more sustainable choices.

Promoting Energy-Efficient Homes

- Clear display of EPC ratings across property listings
- Encouraging vendors and landlords to highlight energy-saving improvements

Sustainable Operations

- Continued transition toward digital brochures and documentation
- Increased use of electronic signatures and online processes
- Reducing unnecessary printing across offices
- Encouraging virtual engagement where appropriate to reduce travel
- Our fleet of cars is made up of electric and hybrid vehicles.

Rural & Land Stewardship

Through our rural and agricultural expertise, including our Lister Haigh division, we work with landowners and farming clients who are actively engaged in stewardship schemes, environmental land management and sustainable estate planning.

In 2026, we will continue promoting responsible land management and long-term environmental resilience within Yorkshire's rural economy.

Social Impact & Community Commitment

Our business is built on long-standing relationships and local trust. With 17 offices serving communities across Yorkshire, our social impact is rooted in local engagement.

Supporting Local Communities

We are proud to support the communities we serve through a wide range of sponsorships, partnerships and fundraising initiatives.

This support spans everything from grassroots sports and community events to local initiatives and charitable activities. Examples include sponsoring junior shepherd competitions in Nidderdale, providing T-shirts for children's talent shows in Knaresborough, supporting cricket teams in Bingley, and contributing towards community projects such as Settle's Christmas lights, reflecting just a small selection of the many organisations and events we work with each year.

We also bring our teams together through a calendar of fundraising activities. Recent examples include our *Homes to Hope Charity Challenge*, where colleagues completed a sponsored walk and long-distance cycle, raising over £4,000 for The Principle Trust Children's Charity. In addition, teams from across the business regularly support larger community events, such as the Timothy Taylor Beef and Beer evening, which helped raise significant funds for Sue Ryder Manorlands Hospice.

These examples form part of a much broader, ongoing commitment to supporting local people, organisations and causes across Yorkshire.

Client Service & Trust

Delivering exceptional service remains central to our purpose. Our recognition for customer service excellence reflects our focus on:

- Transparent communication
- Honest and accurate property marketing
- Clear fee structures

Investing in Our People

Our team includes many long-serving colleagues whose experience strengthens our service and continuity. We are committed to:

- Ongoing professional training and development
- Supporting career progression across residential, rural and commercial sectors
- Maintaining a collaborative and inclusive working environment

Governance & Responsible Business

As one of Yorkshire's longest-established estate agencies, strong governance and integrity are fundamental to how we operate.

Ethical Property Marketing

We are committed to:

- Accurate property descriptions and transparent pricing
- Compliance with industry regulations and advertising standards
- Clear disclosure of fees and client obligations

Data Protection & Security

We maintain strict data protection policies in line with UK GDPR requirements and continually review our cybersecurity practices to safeguard client information.

Regulatory Compliance

We operate in full compliance with all relevant UK property legislation across our residential, lettings and rural services. This includes maintaining high standards in property marketing, lettings compliance, client data protection and consumer transparency.

We are committed to professional best practice and are members of recognised industry bodies including the Royal Institution of Chartered Surveyors (RICS). We benefit from expertise within our team, including membership with the Association of Residential Letting Agents (ARLA Propertymark).

In addition, we belong to a government-approved redress scheme and operate Client Money Protection measures, providing reassurance and accountability to our clients.

Responsible Growth

Our continued growth, including the integration of Lister Haigh, reflects a strategy of strengthening local expertise while maintaining personal service and high professional standards. We are committed to growing sustainably, without compromising our community focus or values.

We believe ESG is not a standalone initiative, but part of how a responsible property business should operate embedded in daily practice, local relationships and long-term thinking.